THE FOREST VILLAS HOME OWNERS ASSOCIATION

“The measure of a man is not what he does but what he does for others.” I cannot think of anyone who has done more for the residents this past 6 or 7 weeks during the painting project than Charlie Metcalf.

From 9 AM to 9 PM 6 days a week Charlie has worked tirelessly to act as a liaison between residents, painters, bosses on the job, and company owners. Charlie was an almost daily visitor to my Lanai asking “Is the office open???” To which I answered, “Of course it is!!!” Next would come, “I need 50 copies of this”, or “Can you make 30 color copies of that?” “Can you design a form for me to use for the owners?” followed by “Can we make a change on this form?” It went on and on…and was my pleasure to assist him…until by the end of March the job was done.

You could see Charlie walking around or riding his bike, with blue tape in hand, marking spots where there needed to have additional work done or where the workers had missed a spot. He told me he was in nearly every home talking with the owner, listening to complaints, and getting them straightened out. Through his interactions with the workers he got little things done for free that were not in the contract. Charlie even told me it’s the closest he has come to learning Spanish. Always with a smile, he was the first to tell me, “I’m not just a pretty face!!!!” And it was true. He is so much more!

There is not a doubt in my mind that this massive job, the biggest in our history, would have gone as well without Charlie at the forefront. The painting committee, the residents, the Board, the workers, and Northern Contractors owe a great deal to a man we all call “Charlie”.

On behalf of the Board,
Tony Fordiani-Board President

At the Owners’ Meeting on April 13, 2015 Tony presented this letter and a gift certificate to Charlie to express gratitude for a job very well-done!